


















ANNEX B











COUNCIL PERFORMANCE AGAINST KEY INDICATORS

Ref	Indicator		BFBC Dept	Unit	Polarity	Target (2007/08)		Unaudited Outturn (whole year 2007/08)		Notes
						Figure	Quartile*	Figure	Quartile*	
Corporate Theme 2: Promote sustainable communities through innovative housing strategies and effective maintenance policies										
	BV 106	Percentage of new homes built on previously developed land.	E&L	%	High	60.00	Worst	69.23	Third	
	BV 63	The average Standard Assessment Procedure (SAP) energy efficiency rating of local authority owned dwellings expressed as a number out of 120.	SSH	Number: SAP rating out of 120	High	69	Second	73	Best	
	BV 184a	The proportion of local authority dwellings which were non-decent at the start of the financial year.	SSH	%	Low	27	Second	27	Second	
	BV 184b	The percentage change in proportion of non-decent local authority homes between the start and the end of the financial year.	SSH	%	High	4.0	Worst	25.2	Second	
	BV 200a	Did the local planning authority submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?	E&L	Yes/No	Local	Yes	N/A	Yes	N/A	LDS will be renewed next quarter.
	BV 200b	Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out?	E&L	Yes/No	Local	Yes	N/A	Yes	N/A	
	BV 212	Average time taken to re-let local authority housing.	SSH	Number of days	Low	27	Second	31	Second	A number of empty properties required extensive work, which adversely affected average re-let times. These are December 2007 figures, the last available figures prior to the stock transfer in February.
	BV 66a	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	SSH	%	High	97.00	Worst	97.41	Third	These are December 2007 figures, the last available figures prior to the stock transfer in February.
	BV 66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	SSH	%	Low	6.50	Third	5.48	Second	These are December 2007 figures, the last available figures prior to the stock transfer in February.
	BV 66c	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served.	SSH	%	Low	34.00	Third	41.65	Worst	These are December 2007 figures, the last available figures prior to the stock transfer in February. Performance on BV 66c is behind target as there has been a higher number of evictions, but this has contributed to the improved performance in rent arrears (BV 66a).










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					Figure	Quartile*	Figure	Quartile*		
	BV 66d	Percentage of local authority tenants evicted as a result of rent arrears.	SSH	%	Low	0.15	Best	0.39	Third	These are December 2007 figures, the last available figures prior to the stock transfer in February. This is no longer the domain of BFBC, so no remedial action.
N/A	BV 74a	Percentage of all council tenants, or a representative sample of council tenants, stating that they are satisfied with the overall service provided by their landlord when surveyed.	SSH	%	High	N/A	N/A	N/A	N/A	
N/A	BV 74b	Satisfaction of ethnic minority local authority tenants (excluding white minority tenants) with the overall service provided by their landlord.	SSH	%	High	N/A	N/A	N/A	N/A	
N/A	BV 74c	Satisfaction of non-ethnic-minority local authority tenants with the overall service provided by their landlord.	SSH	%	High	N/A	N/A	N/A	N/A	
N/A	BV 75a	Satisfaction of council housing tenants with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	SSH	%	High	N/A	N/A	N/A	N/A	
N/A	BV 75b	Tenant satisfaction with participation -- ethnic minority tenants.	SSH	%	High	N/A	N/A	N/A	N/A	
N/A	BV 75c	Satisfaction of non-ethnic-minority council housing tenants with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	SSH	%	High	N/A	N/A	N/A	N/A	
	BV 183b	The average length of stay (weeks) in hostel accommodation of households which are unintentionally homeless and in priority need in the financial year.	SSH	Number (whole weeks)	Low	0	Best	0	Best	
	BV 202	The number of people sleeping rough on a single night within the area of the authority.	SSH	Number	Low	0-10	N/A	0-10	N/A	
	BV 213	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	SSH	Number (per 1,000 households)	High	3.57 (161 cases)	Second	3.71 (167 cases)	Second	
	BV 64	The number of non-local authority owned vacant dwellings returned to occupation or demolished during the year as a direct result of action by the local authority.	SSH	Number	High	76	Second	58	Second	There was a particularly low level of take-up on one of the initiatives which contribute to this indicator during quarter 3.
Corporate Theme 3: Help create a safer, stronger community which is socially cohesive										
	E47	Ethnicity of older people receiving assessment (new definition).	SSH		Low	1.20	N/A	1.16	N/A	
	E48	Ethnicity of older people receiving services following an assessment (new definition).	SSH		Low	1.00	N/A	0.95	N/A	








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						Figure	Quartile*	Figure	Quartile*	
	BV 2a	The level of the Equality Standard for local government to which the Authority conforms in respect of gender, race and disability.	CXO	Level (0-5)	High	Level 2, working towards Level 3	N/A	Level 2, working towards Level 3	N/A	An Equality Standard Action Plan has been produced for progressing to Level 3 in March 2009, and a timeline has been produced for progressing to Level 5 by 2014.
	BV 2b	The duty to promote race equality checklist score.	CXO	%	High	95	Best	95	Best	
	CC01	Percentage of people who feel that their local area is a place where people from different backgrounds can get on well together (new National Indicator NI-1).	CPS	%	High	N/A	N/A	82	Second	Three-year assessment by AC.
	BV 11a	The percentage of the top paid 5 % of local authority staff who are women (excluding those in maintained schools).	CPS	%	High	35.00	Second	33.14	Third	The small size of the affected group means that small variations in number have a disproportionate effect on the overall percentage.
	BV 11b	The percentage of the top 5% of Local Authority staff who are from an ethnic minority.	CPS	%	High	5.25	Best	3.07	Second	The small size of the affected group means that small variations in number have a disproportionate effect on the overall percentage. The reduction of two people has resulted in the failure to achieve the target.
	BV 11c	The percentage of the top paid 5% of staff who have a disability (excluding those in maintained schools).	CPS	%	High	2.80	Second	3.00	Second	
	BV 16a	The percentage of local authority employees declaring that they meet the Disability Discrimination Act 1995 disability definition.	CPS	%	High	2.00	Third	1.61	Worst	The number of disabled job applicants has not been strong; the number of employees in the affected group means that small variations in numbers affect the overall percentage in a disproportionate way.
	BV 17a	The percentage of local authority employees from ethnic minority communities.	CPS	%	High	3.3	Second	3.2	Second	The small size of the affected group means that small variations in number have a disproportionate effect on the overall percentage.
	BV 49	The percentage of children looked after on 31st March with three or more placements during the last year.	ECSL	%	Local	13.00	N/A	12.00	N/A	
	BV 99a (i)	Number of people killed or seriously injured in road traffic collisions in the previous calendar year.	E&L	Number of people	Low	31	Best	36	Best	Although slightly higher than the target, this is BFBC's second best ever value and puts the indicator back on track for achieving the 2010 target (subject to scrutiny/LAA review).











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						Figure	Quartile*	Figure	Quartile*	
	BV 99a (ii)	Percentage change in number of people killed or seriously injured in road traffic collisions since the previous calendar year.	E&L	%	Low	-50.0	Best	-41.9	Best	Although slightly higher than the target, this is BFBC's second best ever value and puts the indicator back on track for achieving the 2010 target (subject to scrutiny/LAA review).
	BV 99a (iii)	Percentage change in the number of people killed or seriously injured in road traffic collisions in the previous year compared to the 1994 & 1998 average.	E&L	%	Low	-57.0	Best	-50.0	Best	Although slightly higher than the target, this is BFBC's second best ever value and puts the indicator back on track for achieving the 2010 target (subject to scrutiny/LAA review).
	BV 99b (i)	Number of children (aged under 16 years) killed or seriously injured in road traffic collisions.	E&L	Number of children	Low	3.0	Best	2.0	Best	
	BV 99b (ii)	Percentage change in number of children (aged under 16 years) killed or seriously injured in road traffic collisions since the previous calendar year.	E&L	%	Low	-25	Second	-50	Best	
	BV 99b (iii)	Percentage change in the number of children killed or seriously injured in road traffic collisions since the previous year compared to the 1994 & 1998 average.	E&L	%	Low	-66.7	Best	-77.8	Best	
	BV 99c (i)	Number of people slightly injured in road traffic collisions in the previous calendar year.	E&L	Number of people	Low	309	Best	345	Best	There was an anomalous rise in the number of slight injuries recorded in the early months of 2007. The latter months show that the normal trend has returned, and the indicator is expected to be on track for achieving the 2010 target.
	BV 99c (ii)	Percentage change in the number of people slightly injured in road traffic collisions since the previous calendar year.	E&L	%	Low	-0.3	Third	+11.3	Worst	There was an anomalous rise in the number of slight injuries recorded in the early months of 2007. The latter months show that the normal trend has returned, and the indicator is expected to be on track for achieving the 2010 target.
	BV 99c (iii)	Percentage change in the number of people slightly injured in road traffic collisions in the previous year compared to the 1994 and 1998 average.	E&L	%	Low	-25.4	Best	-16.7	Second	There was an anomalous rise in the number of slight injuries recorded in the early months of 2007. The latter months show that the normal trend has returned, and the indicator is expected to be on track for achieving the 2010 target.
	BV 162	The percentage of child protection cases which were reviewed regularly, out of those cases which should have been reviewed during the financial year.	ECSL	%	High	100		100		













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					Figure	Quartile*	Figure	Quartile*		
	BV 163	Adoptions of looked after children. The number of looked after children adopted during the year as a percentage of the number of children looked after at 31 March who had been looked after for 6 months or more at that date.	ECSL	%	High	5.0		4.6		Performance varies with changes in cohort (small number of adoption cases).
	BFPI	Number of school governor vacancies as a percentage of the total.	E&L	%	Low	9	Best	3	Best	
	BV 126	Number of recorded domestic burglaries per 1,000 households in the local authority area.	CXO	Number per 1,000 households	Low	6.9	Second	9.9	Third	Dwelling burglaries rose in Bracknell Forest from March 2005 to March 2007. Since then there has been a steady fall back to the original baseline. The trend is continuing downwards.
	BV 127a	The number of violent crimes recorded per 1,000 population in the local authority area.	CXO	Number per 1,000 population	Low	15.7	Second	16.5	Second	Violent crime rose between March 2004 and September 2007. Since then there has been a steady fall. This indicator includes Common Assault and Wounding. Common Assault rose steeply after the introduction of the power of arrest for this offence in January 2006, with figures falling since September 2007. Numbers of woundings have been falling since January 2006.
	BV 127b	The number of robberies per 1,000 population in the local authority area.	CXO	Number per 1,000 population	Low	1.1	Third	0.5	Second	Robberies have been reduced by 56.1%, due in part to targeting known offenders and working to protect young people. No target was formally set for this indicator owing to a slight misalignment between the BVPI and a similar police target. The target of 1.1, which represents a 3% cut on TVP's previous year's outturn, was published in the 2006/07 BFBC Annual Report.
	BV 128	The number of vehicle crimes recorded per 1,000 population in the local authority area.	CXO	Number per 1,000 population	Low	10.2	Third	8.6	Second	There was a large reduction in thefts from vehicles due in part to targetting known offenders and securing car parks and other vulnerable areas.
	BV 166a	Percentage score against a 10-point checklist of enforcement best practice for environmental health.	E&L	%	High	100.0	Best	97.0	Third	Due to the publicised intention to remove this indicator, it was decided not to utilise resources which were already short due to vacancies to improve the score rather than deliver key services.













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						Figure	Quartile*	Figure	Quartile*	
	BV 166b	Percentage score against a 10-point checklist of enforcement best practice for trading standards.	E&L	%	High	95.0	Worst	90.0	Worst	Due to the publicised intention to remove this indicator, it was decided not to utilise resources which were already short due to vacancies to improve the score rather than deliver key services.
N/A	BV 174	The number of racial incidents reported to the local authority and subsequently recorded per 100,000 population.	CXO	Number per 100,000 population	Local	30.00	N/A	9.00	N/A	There is no polarity for this indicator, which merely sets the context for BV 175 (q.v.).
	BV 175	The percentage of racial incidents reported to the local authority that resulted in further action.	CXO	%	High	100.00	Best	100.00	Best	
	BV 215a	The average number of days taken to repair a street lighting fault, which is under the control of the local authority.	E&L	Number of days	Low	5.00	Best	8.18	Worst	An unexpected increase in reported faults in January (up 48%) temporarily exceeded our contractor's resource capacity.
	BV 215b	The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO).	E&L	Number of days	Low	26.00	Third	6.38	Best	
	BV 225	Percentage score against an 11-point checklist of Actions Against Domestic Violence.	CXO	%	High	100.0	N/A	90.9	N/A	One item (anti-DV clause in standard tenancy agreements) from an 11-point checklist cannot be ticked.
Corporate Theme 4:										
Increase participation in and enjoyment of art, culture, sport and recreation										
	BV 219b	Percentage of conservation areas in the local authority area with an up-to-date character appraisal.	E&L	%	High	100.00	Best	100.00	Best	
N/A	BV 220	Compliance score against the Public Library Service Standards 4-point checklist.	ECSL	Number (1-4)	High	N/A	N/A	16.5 (Category 3)	N/A	
	BV 156	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people (excluding external public conveniences, schools and educational establishments).	CPS	%	High	50.60	N/A	51.20	N/A	Figure includes work currently on site.
	BFPI 8	To minimise net expenditure by optimising income levels in Leisure.	E&L	Amount (£)	High	£8,860,000	N/A	£9,024,000	N/A	
	BFPI 045	Number of customer visits/contacts to leisure facilities and sports development (excluding EP Conference Centre but including BFBC facilities operated by third parties).	E&L	Number of visits / contacts	High	2,242,000	N/A	2,359,478	N/A	Overall usage of facilities has recovered from a slow start to achieve the annual target and show marginal improvement on the previous year.
	BV 205	Percentage score of quality of service against a 21 point checklist for guidance to applicants.	E&L	%	High	100.0	Best	100.0	Best	














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						Figure	Quartile*	Figure	Quartile*	
	BFPI	Number of schools which have achieved the new Healthy Schools Award.	ECSL	%	High	78	N/A	73	N/A	28 schools have now achieved the Award.
	BV 197	Percentage change in the number of conceptions amongst 15-17 year old girls resident in the area, compared with the baseline year of 1998.	ECSL	%	Low	-23.9				
Corporate Theme 6: Improve outcomes for children and young people										
	BV 38	Percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 GCSEs at grades A*- to C or equivalent.	ECSL	%	High	64.0	Best	59.7	Second	Results remain above national average.
	BV 39	Percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 GCSEs at grades A*- to G or equivalent including English and Maths.	ECSL	%	High	93.0	Best	93.3	Best	
	BV 43a	Percentage of proposed statements of special educational need issued by the authority in a financial year and prepared within 18 weeks excluding those affected by exceptions to the rule under the SEN Code of Practice.	ECSL	%	High	100.0	Best	100.0	Best	
	BV 43b	Percentage of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks including those affected by exceptions to the rule under the SEN Code of Practice.	ECSL	%	High	95.0	Second	100.0	Best	
	BV 45	Percentage of half days missed due to total absence in secondary schools maintained by the local education authority.	ECSL	%	Low	6.80	Best	8.01	Third	
	BV 46	Percentage of half days missed due to total absence in primary schools maintained by the local education authority.	ECSL	%	Low	4.80	Best	4.87	Best	
	BV 50	The percentage of young people aged 16 or over leaving care in the financial year with at least 1 GCSE at grades A*- G, or GNVQ.	ECSL	%	High	69		73		
	BV 40	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test.	ECSL	%	High	84.0	Best	77.0	Second	Results remain above national average.
	BV 41	Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.	ECSL	%	High	85.0	Best	83.0	Best	Results remain within the top quartile nationally.
	BV 161	The percentage of those young people who were looked after on 1 April in their 17th year (aged 16), who were engaged in employment, education or training at age 19 compared to the percentage of young people in the population who were engaged in employment, education or training at age 19.	ECSL	%	High	0.67		0.75		
	BV 181a	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in English.	ECSL	%	High	84.00	Best	78.00	Best	Results remain within the top quartile nationally.















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						Figure	Quartile*	Figure	Quartile*	
	BV 181b	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in Mathematics.	ECSL	%	High	83.00	Best	80.00	Best	Results remain within the top quartile nationally.
	BV 181c	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in Science.	ECSL	%	High	82.00	Best	81.00	Best	Results remain within the top quartile nationally.
	BV 181d	Percentage of 14-year old pupils in schools maintained by the local education authority achieving Level 5 or above in the Key Stage 3 test in ICT.	ECSL	%	High	79.00	Best	72.00	Second	Results remain above national average.
	BV 194a	Percentage of 11 year old pupils in schools maintained by the local education authority achieving level 5 or above in Key Stage 2 English.	ECSL	%	High	39	Best	37	Best	Results remain within the top quartile nationally.
	BV 194b	Percentage of 11 year old pupils in schools maintained by the local education authority achieving level 5 or above in Key Stage 2 Mathematics.	ECSL	%	High	38	Best	31	Third	
	BV 221a	Percentage of young people aged 13-19 involved in youth work gaining a recorded outcome compared to the percentage of young people in the local authority area.	ECSL	%	Local	80	Best	82	Best	
	BV 222a	Percentage of leaders of integrated early education and childcare settings funded or part-funded by the local authority with a qualification at Level 4 or above.	ECSL	%	High	55	Best	48	Best	
	BV 222b	Percentage of integrated early education and childcare settings funded or part-funded by the local authority which have input from staff with graduate or post graduate training in teaching or child development.	ECSL	%	High	50	Third	45	Third	
Corporate Theme 7:										
Increase participation in adult learning										
	BFPI	Report learner numbers and enrolments resulting from Adult Learning Plan 2006/07: (a) Number of learners	ECSL	Number	High	2,240	N/A	1,865	N/A	Figure based on Autumn 2007 and Spring 2008 terms only: overall well on target.
N/A	BFPI	Report learner numbers and enrolments resulting from Adult Learning Plan 2006/07: (b) Number of enrolments	ECSL	Number	High	N/A	N/A	N/A	N/A	
	BFPI	Report data from Grow Our Own project to meet LLA targets: Number of economically inactive or under-active people assisted in another way with skills development.	ECSL	Number	High	10	N/A	0	N/A	Programme was planned to start during Q4 2007/08, but is linked to the regeneration timetable.
	BFPI	Successful negotiation of LSC contract for Adult Learning.	ECSL	Yes/No	N/A	Yes	N/A	Yes	N/A	
	BFPI	Successful negotiation of SEEDA contract for Grow Our Own.	ECSL	Yes/No	N/A	Yes	N/A	Yes	N/A	
Corporate Theme 8:										
Improve services for vulnerable adults and older people										
N/A	B11	Intensive home care as a proportion of intensive home and residential care.	SSH	%		34	N/A	32	N/A	












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						Figure	Quartile*	Figure	Quartile*	
N/A	B12	Cost of intensive social care for adults and older people.	SSH	Cost	Low	£700.00		Not yet available		
N/A	B17	Unit cost of home care for adults and older people.	SSH	Cost	Low	£15.00		Not yet available		
	C72	Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care.	SSH		Low	75		53.1		
	C73	Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care.	SSH		Low	0.4		0.0		
	C29	Adults with physical disabilities helped to live at home per 1,000 population aged 18-64.	SSH	Number per 1,000 population	High	3.6		3.7		
	C30	Adults with learning disabilities helped to live at home per 1,000 population aged 18-64.	SSH	Number per 1,000 population	High	3.0		2.9		
	C31	Adults with mental health problems helped to live at home per 1,000 population aged 18-64.	SSH	Number per 1,000 population	High	5.8		5.39		
	BV 53	Households receiving intensive home care per 1,000 population aged 65 or over.	SSH	Number per 1,000 population 65+	Local	13.00	N/A	12.89	N/A	Indicator BV 53 is identical to indicator C28.
	BV 54	Older people helped to live at home per 1,000 population aged 65 or over.	SSH	Number per 1,000 population 65+	High	90.00		86.77		Indicator BV 54 is identical to indicator C32.
Corporate Theme 9: Create and maintain a quality environment										
	BV 82a (i)	Percentage of household waste arisings which have been sent by the local authority for recycling.	E&L	%	High	26.00	Best	26.78	Best	
	BV 82a (ii)	Total tonnage of household waste arisings which have been sent by the Authority for recycling.	E&L	Number of tonnes	High	14,750.00	N/A	15,059.00	N/A	
	BV 82b (i)	The percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion.	E&L	%	High	14.00	Second	12.76	Second	Feb/Mar amount composted very low due to poor weather.
	BV 82b (ii)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion.	E&L	Number of tonnes	High	7,952.00	N/A	7,174.78	N/A	Feb/Mar amount composted very low due to poor weather.
	BV 82c (i)	Percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources.	E&L	%	High	0.00	Worst	0.25	Second	139 tonnes of waste from recycling banks diverted from landfill for fibre fuel.
	BV 82c (ii)	Tonnage of household waste arisings which have been used to recover heat, power and other energy sources.	E&L	Number of tonnes	High	0.00	N/A	139.00	N/A	139 tonnes of waste from recycling banks diverted from landfill for fibre fuel.









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					Figure	Quartile*	Figure	Quartile*		
	BV 82d (i)	Percentage of household waste arisings which have been landfilled.	E&L	%	Low	60.00	Second	60.20	Second	Landfill tonnage below target. Percentages affected by BV 82b.
	BV 82d (ii)	The tonnage of household waste arisings which have been landfilled.	E&L	Number of tonnes	Low	34,500.00	N/A	33,861.00	N/A	Landfill tonnage below target.
	BV 84a	Number of kilograms of household waste collected per head of the population.	E&L	Number of kilograms	Low	496.0	Worst	507.0	Worst	The latest population figures available are from 2006/07, since when the number of households has increased.
	BV 84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population.	E&L	%	Low	-0.2	Best	+2.20	Third	The latest population figures available are from 2006/07, since when the number of households has increased.
	BV 86	Cost of household waste collection per household.	E&L	Cost in £ per household	Low	£37.45	Best	£36.18	Best	
	BV 87	Cost of waste disposal per tonne municipal waste.	E&L	Cost in £ per tonne	Low	£68.25	Worst	£64.85	Worst	
	BV 91a	Percentage of households in the authority's area served by kerbside collection of recyclables.	E&L	%	High	99.7	Second	99.9	Second	
	BV 91b	Percentage of households in the authority's area served by kerbside collection of at least two recyclables.	E&L	%	High	99.7	Second	99.9	Second	
	BV 199a	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level.	E&L	%	Low	9.0	Second	6.0	Best	
	BV 199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible.	E&L	%	Low	4	Third	1	Best	
	BV 199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible.	E&L	%	Low	4	Worst	0	Best	
	BV 199d	The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'.	E&L	Number (1-4)	Low	2	Second	2	Second	
	BV 204	The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications as a percentage of the total number of planning appeals against refusals of planning applications.	E&L	%	Low	30.0	Second	45.5	Worst	A detailed analysis of the performance is currently underway to establish whether there is any pattern to this fall in performance and identify any corrective action that may be required.
	BV 205	Percentage score of quality of service against a 21 point checklist for guidance to applicants.	E&L	%	High	100.0	Best	100.0	Best	















*Quartile columns show position of 2007/08 figures when compared to national 2006/07 outturns. (Order: Best - Second - Third - Worst. Source: AC)

Ref	Indicator	BFBC Dept	Unit	Polarity	Target (2007/08)		Unaudited Outturn (whole year 2007/08)		Notes	
					Figure	Quartile*	Figure	Quartile*		
	BV 216a	Number of 'sites of potential concern' [within the local authority area], with respect to land contamination.	E&L	Number	Local	2,309	N/A	2,308	N/A	
	BV 216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'.	E&L	%	High	14 sites to be investigated	N/A	0	Worst	The target has not been met due to resource pressures within the Environmental Health team. The target will be carried over to the new financial year, when better progress is expected to be made.
	BV 217	Percentage of pollution control improvements to existing installations completed on time.	E&L	%	High	100	Best	100	Best	
	BV 218a	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification.	E&L	%	High	86.00	Third	93.00	Second	
	BV 218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle.	E&L	%	High	87.00	Third	40.00	Worst	The absolute numbers of vehicles requiring removal has dropped dramatically in recent years, from 327 in 2004/05 to 70 in 2007/08. The low percentage outturn in 2007/08 is due to a small number of vehicles not being collected on time by the Council's contractor.
Corporate Theme 10: Improve transport and movement in and around the Borough										
	BV 100	Number of days of temporary traffic controls or road closure on traffic sensitive streets or the road was closed, due to local authority road works per km of traffic sensitive streets. (Exclude traffic controls at road works that were completed in less than a day).	E&L	Number of days	Low	1.0	Third	0.5	Second	
	BV 102	The number of local bus journeys originating in the authority area undertaken each year.	E&L	Number	High	1,876,000	Worst	1,790,000	Worst	This is a provisional estimated figure.
	BV 109a	Percentage of major planning applications determined within 13 weeks.	E&L	%	High	65.00	Worst	83.67	Best	
	BV 109b	Percentage of minor planning applications determined within 8 weeks.	E&L	%	High	72.00	Third	88.00	Best	
	BV 109c	Percentage of other planning applications determined within 8 weeks.	E&L	%	High	85.00	Third	94.59	Best	
	BV 165	The percentage of pedestrian crossings with facilities for disabled people as a proportion of all crossings in the local authority area.	E&L	%	High	100.0	100.0	100.0	Best	








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Ref	Indicator	BFBC Dept	Unit	Polarity	Target (2007/08)		Unaudited Outturn (whole year 2007/08)		Notes	
					Figure	Quartile*	Figure	Quartile*		
	BV 178	The percentage of total length of footpaths and other rights of way which were easy to use by members of the public.	E&L	%	High	100.0	Best	91.6	Best	Bracknell footpath 15 flooded at winter inspection; remedial work now complete.
	BV 187	Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered determined through DVI measurements.	E&L	%	Low	25	Third	49	Worst	The percentage of our principal footway network above investigation level is substantially above the original trajectory and continues to follow an upward trend. Independent audit has shown that the actual condition of the footways remains at steady state and has not deteriorated to the extent apparently shown by this indicator. The specialist surveyors may be becoming more rigid in the defects they are recording. Throughout its life, this indicator, which is not being continued as a National Indicator, has proved to be unreliable.
	BV 223	Percentage of the local authority principal road network where structural maintenance should be considered.	E&L	%	Low	9	Third	8	Second	
	BV 224a	Percentage of the non-principal classified road network where maintenance should be considered using SCANNER surveys.	E&L	%	Low	16	Worst	11	Second	
	BV 224b	Percentage of the unclassified road network where structural maintenance should be considered on the basis of DVI survey.	E&L	%	Low	25	Worst	26	Worst	The percentage of the unclassified network above investigation level is slightly above the original trajectory set and within acceptable margins for this indicator.
Corporate Theme 11: Improve efficiency, effectiveness and access to services										
	BFPI	Number of teaching assistants with HLTA in BFBC schools.	ECSL	Number	High	Increase	N/A	51	Best (among South-East LAs)	The current figure of 51 teaching assistants with HLTA includes an additional nine who have achieved the standard this year.
	BV 201	Adults and older people receiving direct payments at 31 March per 100,000 population aged 18 or over (age standardised).		Number per 100,000	High	150		243		Indicator BV 201 is identical to indicator C51.
	C62	Services for carers.	SSH		High	15.0	Best	15.0	Best	
	D37	Availability of single rooms.	SSH	%	High	100	Best	100	Best	

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Ref	Indicator		BFBC Dept	Unit	Polarity	Target (2007/08)		Unaudited Outturn (whole year 2007/08)		Notes
						Figure	Quartile*	Figure	Quartile*	
	D39	Percentage of people receiving a statement of their needs and how they will be met.	SSH	%	High	98	Second	98	Second	
	D40	Clients receiving a review.	SSH	%	High	77	Best	81	Best	
	D41	Delayed transfers of care.	SSH		Low	20		9		
	BV 56	Percentage of items of equipment delivered and adaptations made within 7 working days	SSH	%	High	92		90		Indicator BV 56 is identical to indicator D54.
	BV 195	Acceptable waiting time for assessment for new older clients: the average of the percentage where the time from first contact to beginning of assessment is less than 48 hours (i.e. 2 calendar days).	SSH	%	High	95.0		95.0		Indicator BV 195 is identical to indicator D55.
	BV 196	Acceptable waiting time for care packages for new older clients: the percentage where the time from completion of assessment to provision of all services in a care package is less than or equal to 4 weeks (i.e. 28 calendar days).	SSH	%	High	95.0		95.5		Indicator BV 196 is identical to indicator D56.
	E82	Assessments of adults and older people leading to provision of service (new definition).	SSH	%	High	69		64		
	D75	Practice learning (adults element) (new definition).	SSH			23	N/A	20.34		
	BV 8	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of receipt or within the agreed payment time.	CPS	%	High	95.50	Second	94.51	Third	Results from a creditors benchmarking club we have joined show that the unitary average is 90%, suggesting that we are doing well in comparison to our peers. We may have set our target too high.
	BV 9	The percentage of council tax received in financial year.	CPS	%	High	97.50	Third	97.50	Third	
	BV 10	The percentage of non-domestic rates due for the financial year which were received by the authority.	CPS	%	High	99.20	Second	99.51	Best	
	BV 76b	The number of fraud investigators employed by the local authority per 1000 caseload (for the purpose of detecting or preventing fraud or error)	SSH	Number	High	0.18	N/A (Local polarity)	0.35	N/A (Local polarity)	
	BV 76c	The number of Housing Benefit and Council Tax Benefit fraud investigations carried out by the local authority per financial year per 1000 caseload.	SSH	Number	High	31.80	N/A (Local polarity)	35.76	N/A (Local polarity)	
	BV 76d	The number of Housing Benefit and Council Tax Benefit prosecutions and sanctions per financial year per 1000 caseload in the local authority area.	SSH	Number	High	7.70	N/A (Local polarity)	8.68	N/A (Local polarity)	

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Ref	Indicator	BFBC Dept	Unit	Polarity	Target (2007/08)		Unaudited Outturn (whole year 2007/08)		Notes	
						Figure	Quartile*	Figure	Quartile*	
	BV 78a	The average processing time (days) taken for all new for Housing and Council Tax Benefit claims submitted to the local authority, for which the date of decision is within the financial year being reported.	SSH	Number of calendar days	Low	28.0	Second	28.4	Second	
	BV 78b	The average processing time (days) taken for all new written notifications to a claimant's circumstances that require a new decision on behalf of the authority within the financial year.	SSH	Number of calendar days	Low	10.0	Second	9.0	Second	
	BV 79a	The percentage of cases within a random sample for which the authority's calculation of Housing and Council Tax Benefit is found to be correct.	SSH	%	High	99.00	Second	100.00	Best	
	BV 79b (i)	The amount of Housing Benefit overpayments (HB) recovered during the financial year as a percentage of HB deemed recoverable overpayments during that period.	SSH	%	High	70.00	Third	57.22	Worst	A Housing Benefit overpayment of £120,000 was identified in Q3 2007/08, in which a claimant claimed benefit they were not entitled to. A prosecution in this case is pending.
	BV 79b (ii)	Housing Benefit (HB) overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period.	SSH	%	High	33.00	Second	17.45	Worst	A Housing Benefit overpayment of £120,000 was identified in Q3 2007/08, in which a claimant claimed benefit they were not entitled to. A prosecution in this case is pending.
	BV 79b (iii)	Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period.	SSH	%	Local	2.50	N/A (Local polarity)	0.21	N/A (Local polarity)	Old debt has been reviewed and passed to a debt collection agency. If the agency is not able to collect, we will write off the debt.
	BV 226a	Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations.		Value in £	Local	£186,090.00	N/A	#####	N/A	

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